

NADC ACCREDITATION APPLICATION FORM

Name of centre: Diabetes Referral Centre

Centre type: Centre of Excellence Tertiary Diabetes Care Centre Affiliate Diabetes Centre

Is yours a multi-site centre? Yes No

List other associated sites (if any) : Community Health Centre:Newcomb and Anglesea. Wathaurong Aboriginal Co-operative

Location of centre being accredited: 66 Bellerine Street, Geelong, Victoria 3220

Name of contact person for this application: Heather Hart

Contact person's email: hhart@barwonhealth.org.au

Contact person's phone number: 03 4215 1505

Mailing address: Diabetes Referral Centre, Barwon Health
PO Box 281 Geelong 3220

DETAILS ABOUT YOUR CENTRE

1. Please tick all health professional disciplines available at your centre from the list below and the full time equivalent (FTE) employment in your diabetes centre. List any other disciplines involved in your services in the blank boxes.

STAFFING	FTE	STAFFING	FTE	STAFFING	FTE
<input checked="" type="checkbox"/> Diabetes educator	4.0	<input checked="" type="checkbox"/> Administration service	0.4	<input type="checkbox"/>	
<input checked="" type="checkbox"/> Endocrinologist	5.25	<input type="checkbox"/> Ophthalmologist/optometrist		<input type="checkbox"/>	
<input type="checkbox"/> Physician		<input type="checkbox"/> Nephrologist		<input type="checkbox"/>	
<input checked="" type="checkbox"/> Dietitian	0.4	<input type="checkbox"/> Paediatrician		<input type="checkbox"/>	
<input checked="" type="checkbox"/> Podiatrist	0.4	<input type="checkbox"/> Pathology/pathologist		<input type="checkbox"/>	
<input type="checkbox"/> Psychologist / counsellor		<input type="checkbox"/> Vascular Surgeon		<input type="checkbox"/>	
<input type="checkbox"/> Exercise Physiologist		<input type="checkbox"/> Cardiologist		<input type="checkbox"/>	

2. Please list the names of the key health professionals employed at your centre, starting with service leaders. If there is not enough space, further columns can be added.

	Name	Position	Email	FTE
1	A/Prof. Mark Kotowicz	Head of Dept./Endocrinologist	markk@barwonhealth.org.au	0.45
2	Heather Hart	Manager/CDE	hhart@barwonhealth.org.au	1
3	Kimberly Cukier	Endocrinologist	kimberly@barwonhealth.org.au	0.15
4	Myra Yeo	Endocrinologist	myray@barwonhealth.org.au	0.2
5	Natalie Harrison	Endocrinologist	natalieh@barwonhealth.org.au	0.15
6	Samantha Worboys	Endocrinologist	samwo@barwonhealth.org.au	0.25
7	Jaideep Kulkarni	Endocrinologist	jkulka@barwonhealth.org.au	0.2
8	Michael McNamara	Endocrinologist	mmcnam@barwonhealth.org.au	0.3
9	Chris Jung	Endocrinologist	csjung@yahoo.com	0.1
10	Adam Roberts	Endocrinologist	adam@barwonendo.com	0.45
11	Daniela Chan	Endocrinology Fellow	daniela.chan@barwonhealth.org.au	1
12	Libby George	Advanced Trainee	emary.george@gmail.com	1
13	Florence Gunawan	Advanced Trainee	florence.a.gunawan@gmail.com	1
14	Trish Streitberger	CDE	patrici@barwonhealth.org.au	0.8
15	Pauline Clancy	CDE	paulinec@barwonhealth.org.au	0.8
16	Leanne Hume	CDE	leannehu@barwonhealth.org.au	0.4
16	Kate McMaster	CDE	katemcm@barwonhealth.org.au	0.4
17	Chris Riddle	Enrolled Nurse	chris.riddle@barwonhealth.org.au	0.6
18	Kat Cust	Accredited Prac. Dietitian	kcust@barwonhealth.org.au	0.4
19	Chris Klein	Podiatrist	chriskl@barwonhealth.org.au	0.4

3. Please list any specialist clinics or services that your centre offers and estimate of patient numbers per month for each service. List any other services in the blank boxes.

SERVICE	Pt/mnth	SERVICE	Pt/mnth	SERVICE	Pt/mnth
<input checked="" type="checkbox"/> Type 1	70	<input checked="" type="checkbox"/> Diabetes Foot Clinic	58	<input checked="" type="checkbox"/> Fitness to Drive	8
<input checked="" type="checkbox"/> Type 2	650	<input checked="" type="checkbox"/> Insulin pump initiation	2	<input type="checkbox"/>	
<input checked="" type="checkbox"/> Newly Diagnosis type 1	2	<input checked="" type="checkbox"/> Insulin pump support/titration	50	<input type="checkbox"/>	
<input checked="" type="checkbox"/> Newly Diagnosis type 2	Rarely, as usually seen in Primary or Community Care	<input type="checkbox"/> Paediatric type 1 service	N/A	<input type="checkbox"/>	
<input checked="" type="checkbox"/> Gestational diabetes	80	<input checked="" type="checkbox"/> CGM initiation and support	20	<input type="checkbox"/>	
<input checked="" type="checkbox"/> Newly diagnosed GDM	25	<input checked="" type="checkbox"/> Pre-pregnancy counselling	2	<input type="checkbox"/>	

4. What areas does your diabetes centre excel in?

Clinical: Diabetes Education, complex diabetes management, including diabetes in pregnancy and technology e.g. bolus advice meters, CSII, CGMS service.

Service development, review and reform e.g. Fitness to Drive review process

Policy development and review

Health Professional education – in-services to clinical areas (13 sessions/ 213 attendees), registered nurses (RN), graduate nurses, pharmacy students.

Annual diabetes study day which averages 80-100 registrants.

We are developing a Hypoglycaemia On-line Learning Module to be used across Barwon Health.

Student placement: medical student, undergraduate RN's, Grad. Certificate of Diabetes post graduate students, student Midwives

Clinical Research: insulins and oral hypoglycaemic agents for type 1 & 2 diabetes, Type 1 monoclonal antibody clinical trial, diabetes in pregnancy, pre-diabetes, obesity, body composition

ANDA and AQSMA participation

Education resources: Diabetes Educator developed, and consumer reviewed diabetes education handouts via Barwon Health Written Information Suitability Evaluation (WISE) process

5. Please list any programs, initiatives, tools or experiences that are examples of Best Practice that your centre shares, or could share, with other centres:

Diabetes policies (NADC Certificate of Merit in recognition of significant achievement)

Fitness to drive process

Education resources e.g. Byetta, Bydureon, Type 1 diabetes sick day management plan (adapted from ADEA guideline)

Hypoglycaemia On-line Learning Module – when development/pilot testing complete

Telephone review service: CDE telephone consultation e.g. insulin dose titration, sick day management, equipment issues

Signature of the centre's manger, CEO, Director of Nursing or other Senior Leader that this application is a true and accurate reflection of the organisation's systems.

Signature:



Name: Heather Hart

Position: Nurse Unit Manager

Date of application: 25 May 2017

FINAL CHECKLIST

Ensure the following are attached to your application and that all attachments are saved in PDF format and saved as per the naming conventions outlined in the workbook.

Accreditation application

Organisational Structure

Timetable of clinics

Quality Improvement Plan

Section 1 Healthcare improvement

Standard 1.1. Diagnosis and treatment

Criterion	Indicator	Met	Not Met	Partially Met	Not Applicable	Comments
Criterion 1.1.1 Evidence based care	A	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
	B	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	C	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Criterion 1.1.2 Multidisciplinary care	A	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	B	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
C	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
Criterion 1.1.3 Medication management	A	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	B	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Psychologist service not part of our m/d team

Criterion	Indicator	Met	Not Met	Partially Met	Not Applicable	Comments
	C	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	D	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Criterion 1.1.4 Patient rights and privacy	A	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	B	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	C	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	D	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Standard 1.2. Promotion of patient self-management

Criterion	Indicator	Met	Not Met	Partially Met	Not Applicable	Comments
Criterion 1.2.1 Contribution to health improvement through patient empowerment	A	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Other: Telephone review service and Hospital in the Home service
		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	B	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
Criterion 1.2.2 Improved patient health literacy	A	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	B	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	C	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	D	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	E	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	F	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	G	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Standard 1.3. Improved patient health outcomes

Criterion	Indicator	Met	Not Met	Partially Met	Not Applicable	Comments
Criterion 1.3.1 Demonstrated activities to achieve desired health targets	A	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	B	<input type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	Other: Lipids, Blood Pressure
	C	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	D	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Standard 1.4. Integrated care

Criterion	Indicator	Met	Not Met	Partially Met	Not Applicable	Comments
Criterion 1.4.1 Engagement with other services	A	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Criterion 1.4.2 Continuity of comprehensive care	B	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Criterion 1.4.2 Continuity of comprehensive care	C	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Criterion 1.4.2 Continuity of comprehensive care	D	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Section 2 Governance and processes

Standard 2.1 Centre structure and management

Criterion	Indicator	Met	Not Met	Partially Met	Not Applicable	Comments
Criterion 2.1.1 Organisational structure	A	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	B	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	C	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Criterion 2.1.2 Leadership and accountability	A	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	B	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	C	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	D	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Standard 2.2. Centre communication

Criterion	Indicator	Met	Not Met	Partially Met	Not Applicable	Comments
Criterion 2.2.1 Information about the centre	A	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Barwon Health website only has basic information about the diabetes centre
		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	B	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	C	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	D	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	E	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Section 3 Management of quality and safety

Standard 3.1. Risk mitigation

Criterion	Indicator	Met	Not Met	Partially Met	Not Applicable	Comments
Criterion 3.1.1 Risk mitigation processes	A	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	B	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	C	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	D	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	E	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Standard 3.2. Infection control

Criterion	Indicator	Met	Not Met	Partially Met	Not Applicable	Comments
Criterion 3.2.1 Mitigation of infection related incidents	A	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	B	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	C	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<input checked="" type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
D	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		

Standard 3.3. Quality improvement and innovation

Criterion	Indicator	Met	Not Met	Partially Met	Not Applicable	Comments
Criterion 3.3.1 Quality improvement practices	A	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	B	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	C	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	D	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	E	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	F	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
Criterion 3.3.2 Innovation programs	A	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	B	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	C	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Criterion 3.3.3 Technology	A	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/>	
	B	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	C	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Standard 3.4. Education and training

Criterion	Indicator	Met	Not Met	Partially Met	Not Applicable	Comments
Criterion 3.4.1 Qualifications and professional development of staff	A	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	B	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	C	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	D	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Criterion 3.4.2 HR management of staff qualifications	A	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	B	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	C	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	D	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Criterion 3.4.3 Participation in knowledge-sharing	A	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	B	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	C	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Criterion 3.4.4 Patient education programs	A	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	B	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	C	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	D	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

Section 4 Centre management

Standard 4.1. Safety and welfare of staff, patients and visitors

Criterion	Indicator	Met	Not Met	Partially Met	Not Applicable	Comments
Criterion 4.1.1 Occupational health and safety (OH&S)	A	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	B	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	C	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	D	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	E	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Criterion 4.1.2 Management of clinical appointments	A	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	B	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	C	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	D	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	E	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Standard 4.2. Records management

Criterion	Indicator	Met	Not Met	Partially Met	Not Applicable	Comments
Criterion 4.2.1 Business records	A	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	B	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	C	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Criterion 4.2.2 Clinical records and patient information	A	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	B	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	C	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	D	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	E	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	F	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	G	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Standard 4.3. Centre maintenance

Criterion	Indicator	Met	Not Met	Partially Met	Not Applicable	Comments
Criterion 4.3.1 Cleaning and maintenance	A	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	B	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	C	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	D	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Criterion 4.3.2 Service and replacement of equipment	A	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	B	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	C	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	D	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
	E	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

CONCLUDING FEEDBACK

1. Did you find the NADC accreditation process beneficial to you and your centre – why/why not?

Yes, good for QI planning to add to our own internally identified QI activities

2. Was the accreditation process easy to understand and were you able to fill out the criteria easily?

Mostly, but it did take some repeated reading and re-checking to figure which section in the workbook referred to which form, as there are subtle differences in the wording of the titles within all the paperwork.

3. What improvements would you like to see included in future versions of the NADC accreditation standards?

Add Diabetes Educator to the list of potential team services available at Criterion 1.1.2, Multidisciplinary care, Indicator B

4. Other comments.

Occasionally the grey shaded section wasn't able to be deleted when adding entry – no big deal, hope you can read that section ok!

Thank you.



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